



FOH Team Member: Bartender/Cocktailer

Overview

We are in search of an energetic and fun-loving individual who shares our *People. Product. Service.* values. The ideal Bartender/Cocktailer is a team player who is upbeat, reliable, and able to create fantastic guest experiences in a fast-paced environment.

Please apply online at www.tailgatebeer.com/jobs, and submit your resume to jobs@tailgatebeer.com.

Responsibilities

- Consistently greets guests with a smile and a great attitude
- Provides positivity and excellent customer service with every interaction
- Accurately takes and inputs guest orders into POS system and processes payment transactions appropriately
- Utilizes full knowledge of TailGate food, beer, and cider menu to guide guests in order selection
- Pours, prepares, and serves beverages to guests in proper size and presentation
- Executes accurate food orders and follows TailGate standards in regards to preparation, presentation/packaging, and delivery to guests
- Champions TailGate culture and messaging
- Maintains clean and sanitized taproom, bar area, tables and all connected facilities
- Engages with guests to ensure positive experience
- Assists other Team Members in all taproom functions including stocking, cleaning, and serving guests
- Follows all Health Code guidelines
- Completes cleaning and stocking duties per daily operating procedures
- Completes open and closing checklists daily
- Performs all other duties as assigned by management

Skills and Experience

- Previous taproom/service experience preferred
- Strong knowledge of craft beer, brewing, and a range of beer styles
- Ability to multitask in a fast paced environment
- Working knowledge of proper food handling procedures
- Strong customer service skills
- Strong work ethic and time management skills
- Ability to perform job responsibilities effectively at fast pace
- Ability to follow written and oral instruction

- Genuine desire to serve others

Requirements

- All skills and experience as outlined above
- Willingness to learn any skills missing from above
- Ability to work schedule as assigned by management to include nights and weekends
- Ability to work a minimum of 3 shifts per week
- Ability to stand and/or walk for long periods of time
- Ability to bend, kneel, reach, and twist while performing job responsibilities
- Ability to lift, push, pull 40 pounds without assistance
- Following of all company health and safety standards to include proper use of PPE and compliance with all TailGate, OSHA, and CDC guidelines
- Current, active TABC Permit
- 21+ years of age
- High School Diploma or GED

Compensation

- Part-Time/Full-Time, Hourly + Tip Pool
- 29+ hours → eligible for 100% Sponsored Benefits (employee only) to include:
 - Health Insurance
 - Dental Insurance
 - Vision Insurance
 - Telemedicine
 - Health Savings Account (HSA)
- 50% off of all Taproom merchandise, food, and drinks

Equal Employment Opportunity

TailGate Brewery strongly supports equal employment opportunity for all applicants regardless of race, color, religion, sex, gender identity, pregnancy, national origin, ancestry, citizenship, age, marital status, physical disability, mental disability, medical condition, sexual orientation, genetic information, or any other characteristic protected by state or federal law.